



Financial results & business update  
Quarter ended 30 September 2013  
22 October 2013

# Disclaimer

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Any remarks that we may make about future expectations, plans and prospects for the company constitute forward-looking statements. Actual results may differ materially from those indicated by these forward-looking statements as a result of various factors.

In particular, the forward-looking financial information provided by the company in this conference call represent the company's estimates as of 22 October 2013. We anticipate that subsequent events and developments will cause the company's estimates to change.

However, while the company may elect to update this forward-looking financial information at some point in the future, the company specifically disclaims any obligation to do so. This forward-looking information should not be relied upon as representing the company's estimates of its future financial performance as of any date subsequent to 22 October.

# Agenda

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Business update

David Arnott, CEO

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Financial update

Max Chuard, CFO

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Summary

David Arnott, CEO

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Q&A

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## Q3 summary

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Good Q3 performance across all KPIs

Product performing well with growth in software licencing; 4<sup>th</sup> consecutive quarter

Services strategy delivering ahead of expectations – margins improving strongly

Continued group margin expansion driven by better revenue mix

Strong cashflows and cash conversion; significant reduction in DSOs

Completed 2013 share buyback with USD 54m returned to shareholders

Temenos positioned as a “leader” in Gartner’s Magic Quadrant for 5<sup>th</sup> consecutive year

**Continued sound execution across the business**



# Q3 sales update

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## Good performance from product business

- LFL software licensing revenues up 4% with sales activity accelerating
- Fourth consecutive quarter of software licensing growth with LTM growth of 11%
- 5 new customer wins in Q3 (Q3 2012: 9)
- Expansion of SaaS offering in APAC with local partner
- Maintenance revenues LFL growth of 4%

## Multi-product approach continues to drive sales and pipeline growth

- Improving overall offering
- Strong sales into the installed base
- Continued resilience in Europe; strong performance in MEA
- Increasing large retail bank deal activity outside of Europe, especially LatAm and Asia

Comprehensive solution set meeting market needs



# Q3 operations update

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## Continued leadership in product development

- Temenos Payment Suite (“TPS”) launched
- Expansion of T24 on Azure platform
- “Leader” in Gartner Magic Quadrant for retail banking

## Services strategy ahead of expectations

- Premium services now account for more than 20% of services revenues
- 13 go-lives in Q3 (7 in Q3 2012)

## Partner strategy continuing to gain traction

- Every new deal in Q3 has a partner-led implementation
- Extension of agreement with Accenture – global core banking agreement; doubling certified consultants to 250

Strong operational performance



# Update on US SaaS business

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63 new customers added in Q3

LFL SaaS revenues up 7%

T24 on a SaaS basis sold to two financial institutions in the US market

SaaS versions of BI and AML sold and being installed in first group of US banks

Integration of TriNovus operations complete

US strategy on track



# TPS: introduction

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Launched in September at Sibos

Designed by banks for banks, in conjunction with ABN AMRO

Channel and platform agnostic

Linear and componentised

Sanction screening & AML fully integrated

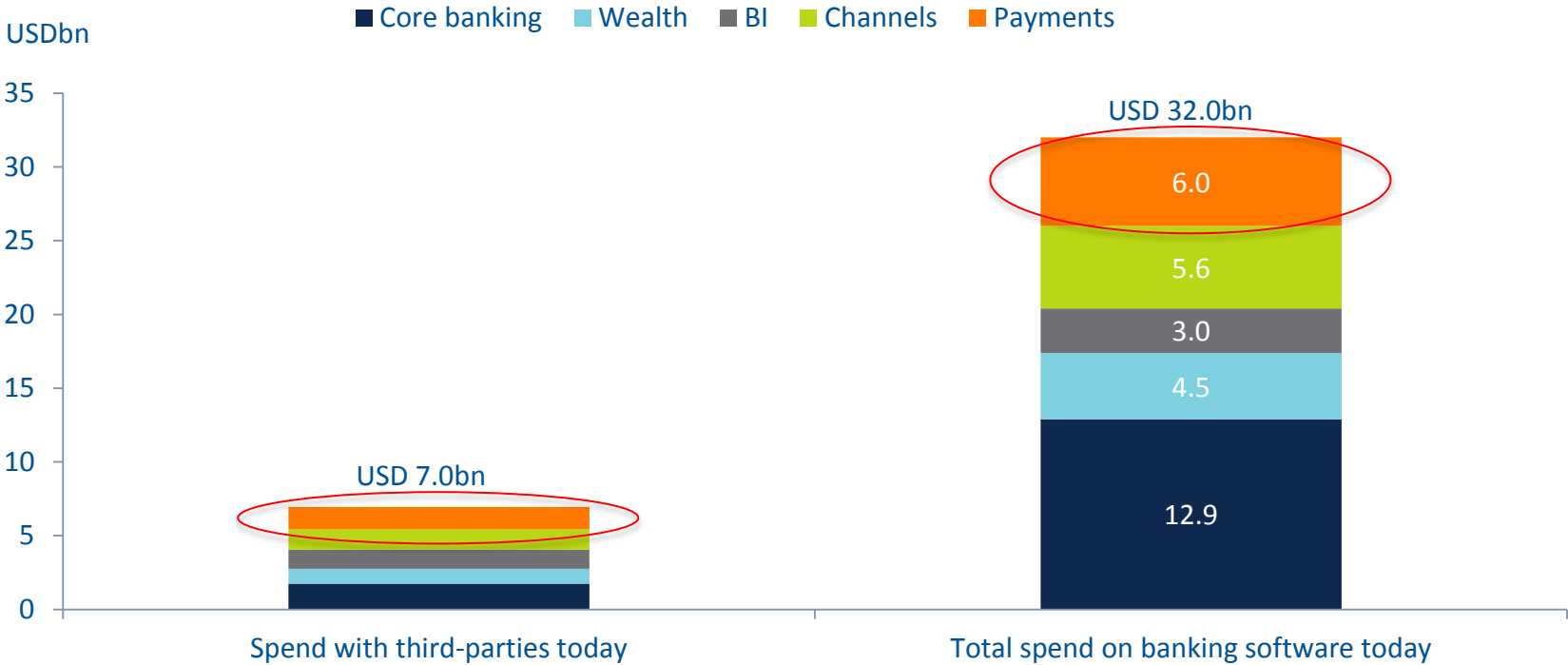
Flexible, real-time, single customer view

A ground breaking payments hub



# TPS: the market opportunity (1)

## Third party spend & total spend on banking software today\*

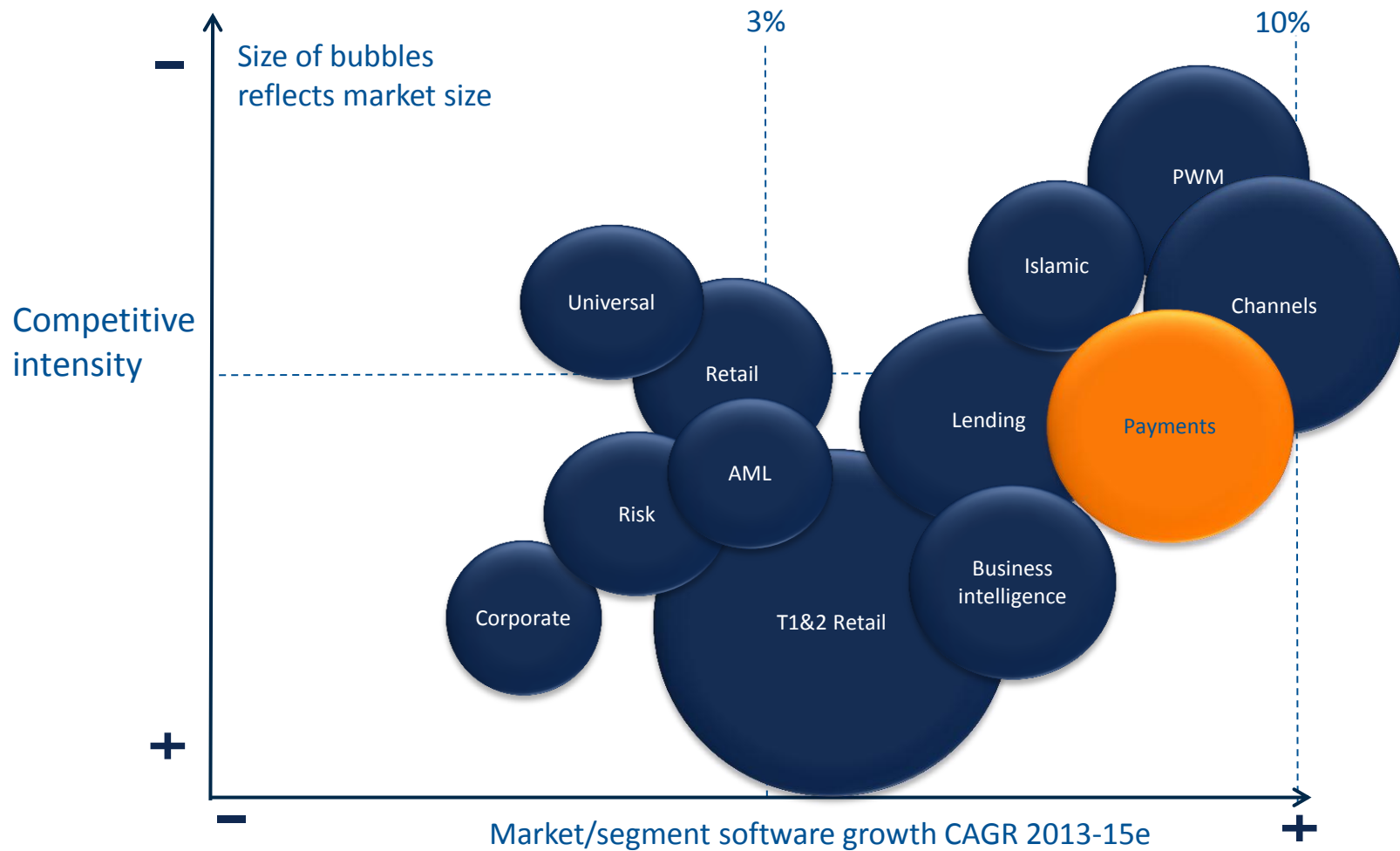


\*Licences and maintenance

Source: Gartner, IDC, Celent, Temenos estimates

**TPS has added USD 6bn to Temenos' total addressable market**

## TPS: the market opportunity (2)



Payments is a high growth area

## TPS: competitive landscape

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A different competitive landscape but still plays to our strengths

# TPS: why we are well-positioned

## Market demands

Rationalisation of IT systems

More personalised customer service

Higher levels of STP rates

Ability to cope with increase in channels

Compliance with increased regulation

Unlocking the value of big data

## How our solution addresses this

Integrated, comprehensive, end to end

Fast time to market, flexible

Linear, condition driven, payment repair

TPS is channel agnostic

AML, Insight, SmartFind

Integrated with Insight

Solution able to fully meet complex market demands



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## Q3 financial overview

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### Strong growth in product revenues

- LFL software licensing revenues up 4% with LTM growth of 11%
- Maintenance revenues remain resilient with LFL growth of 4%

### Services delivering on strategy

- Margin improvement of 7% pts as revenue mix shifts / premium business delivers
- Premium services now account for more than 20% of services revenues
- Services revenues declining as a % of total revenues

Non-IFRS EBIT up 24% with margin up 4.6 percentage points (from 18.9% to 23.5%)

Non-IFRS EPS up 27% to USD 0.28

LTM operating cash inflow of USD 157m resulting in a cash conversion of 125%+

DSOs at 211 days, a reduction of 26 days from September 2012

**Good operational performance translates into strong financial performance**



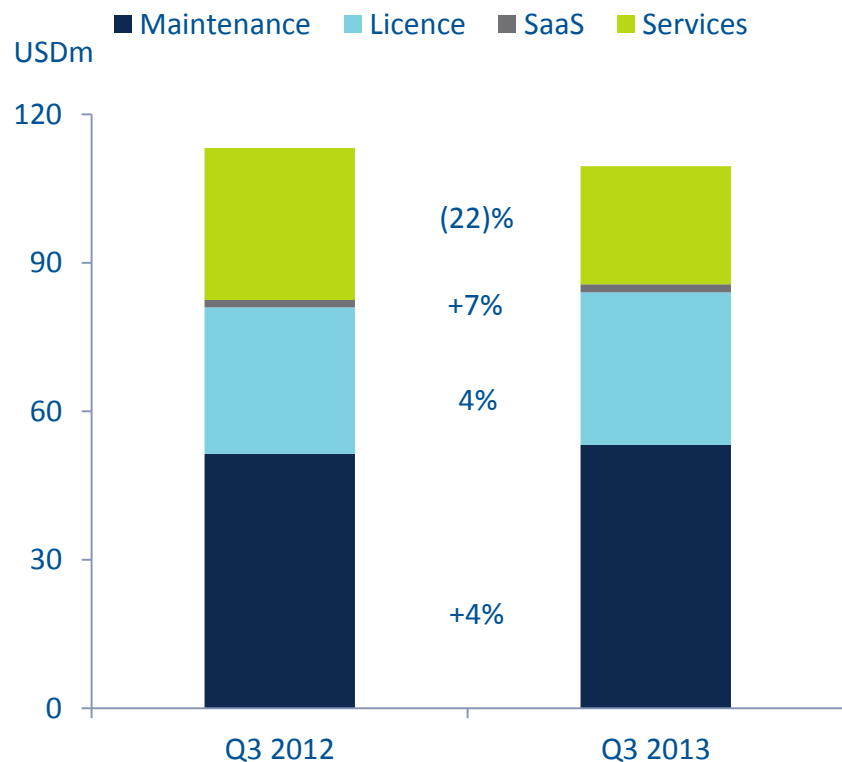
## Non-IFRS income statement - operating

In USDm	Q3 13	Q3 12	Y-o-Y	LTM 13	LTM 12	Y-o-Y
Software licensing	30.9	29.6	4.3%	130.9	118.3	10.6%
SaaS	1.6	-	NA	3.2	-	NA
<b>Total software licensing</b>	<b>32.4</b>	<b>29.6</b>	<b>9.6%</b>	<b>134.1</b>	<b>118.3</b>	<b>13.3%</b>
Maintenance	53.2	50.2	6.0%	209.4	198.7	5.4%
Services	23.9	30.2	-20.8%	113.8	126.0	-9.6%
<b>Total revenue</b>	<b>109.6</b>	<b>110.0</b>	<b>-0.4%</b>	<b>457.4</b>	<b>443.0</b>	<b>3.2%</b>
Non-IFRS operating costs	83.8	89.2	-6.0%	350.0	369.5	-5.3%
<b>Non-IFRS EBIT</b>	<b>25.8</b>	<b>20.8</b>	<b>23.5%</b>	<b>107.4</b>	<b>73.6</b>	<b>46.0%</b>
Margin	23.5%	18.9%	4.6% pts	23.5%	16.6%	6.9% pts
<b>Non-IFRS EBITDA</b>	<b>35.6</b>	<b>29.5</b>	<b>20.6%</b>	<b>142.2</b>	<b>105.6</b>	<b>34.7%</b>
Margin	32.5%	26.8%	5.7% pts	31.1%	23.8%	7.3% pts
<b>Non-IFRS services margin</b>	<b>-4.3%</b>	<b>-11.7%</b>	<b>7.4% pts</b>	<b>-4.5%</b>	<b>-10.0%</b>	<b>5.5% pts</b>

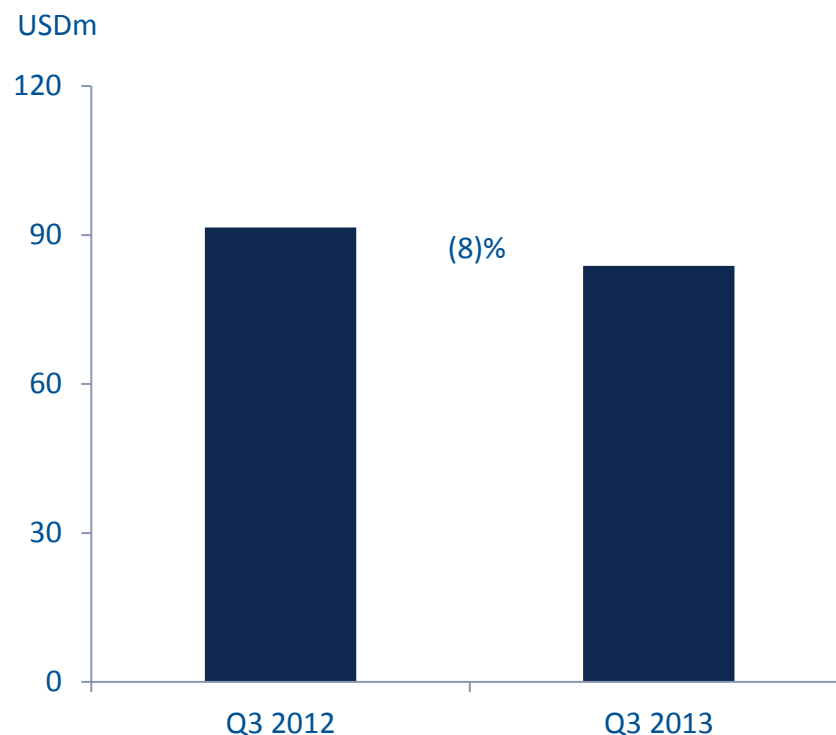
Revenue growth and mix with lower costs drives significant increase in profit

# Q3 like-for-like revenue and costs

## LFL revenue



## LFL non-IFRS costs



Revenue mix improving and like-for-like costs lower

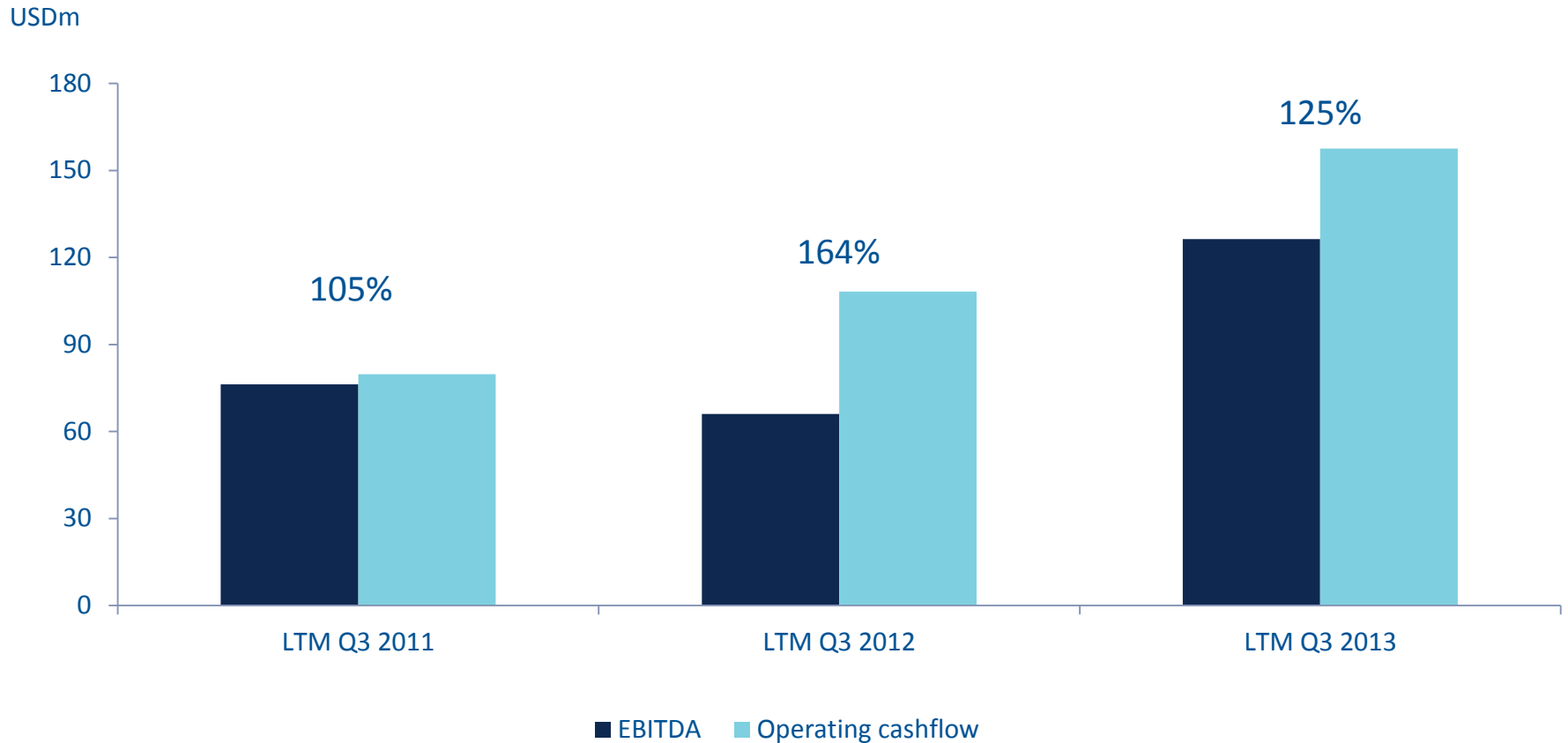


## Non-IFRS income statement – non-operating

In USDm, except EPS	Q3 13	Q3 12	Y-o-Y	LTM 13	LTM 12	Y-o-Y
Non-IFRS EBIT	25.8	20.8	24%	107.4	73.6	46%
Net finance charge	-2.4	-2.1	-14%	-8.5	-8.3	-3%
FX loss	-0.5	-0.2	-154%	-1.8	-6.3	71%
Non-IFRS tax	-3.3	-3.1	-7%	-12.5	-18.2	31%
Non-IFRS net profit	19.5	15.4	26%	84.6	40.8	107%
Non-IFRS EPS (USD)	0.28	0.22	27%	1.21	0.59	105%

Efficient tax and financing structures

# Cash conversion



Continued strong cash conversion; DSOs to reduce by c. 20 to 25 by end of year



## Balance sheet – debt and financing

In USDm	30 Sept 13	Comment
Total debt	255.4	USD 350m facility and CHF 100m bond, due in 2017
Cash	(57.2)	Held in short term deposits
<b>Net debt</b>	<b>198.2</b>	1.6x LTM EBITDA
Treasury shares	(56.3)	Reflects market value as of 30 September 2013
<b>Net debt inc. treasury shares</b>	<b>141.9</b>	1.1x LTM EBITDA
LTM EBITDA	126.3	

Remain 1x leveraged after returning cash to shareholders

## 2013 guidance

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**Software licensing growth of 5% to 10%** (implying software licensing revenue of USD 131m to USD 137m)\*

**Non-IFRS revenue growth of 4.5% to 7.5%** (implying revenue of USD 469m to USD 482m)\*

**Non-IFRS EBIT margin of 21.7% to 23.2%** (implying non-IFRS EBIT of USD 102m to USD 112m)\*

**100%+ conversion** of EBITDA into operating cashflow

**Tax rate of 17% to 18%**

\* Currency assumptions in Appendix, unchanged from Q1 results  
See Appendix for definition of non-IFRS

**2013 guidance reaffirmed**

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# Market conditions

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Comprehensive solution set to meet customer demands remains our biggest differentiator

Focus on improving account management realising installed base opportunity

Continuing to taking share with LTM software licencing growth of 11%

Geographical drivers of growth

- LatAm and Asia performing strongly driven by market growth and PWM
- Large market opportunity remains in US for market disruptor
- Early stage of recovery in Europe with banks starting to take a longer term view

Big deals now coming to market in universal and retail banks outside of Europe

Well-positioned to deliver Q4 and medium term outlook



# Looking forward

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Good Q3 performance across all KPIs with pipeline providing confidence for Q4

Fourth consecutive quarter of licence growth

Services strategy delivering ahead of expectations – margins improving strongly

Continued group margin expansion driven by better revenue mix

Strong cashflows and cash conversion; significant reduction in DSOs

Business executing well, in line with strategy

**Momentum across the business provides confidence for the medium term**





Appendices



## FX assumptions underlying 2013 guidance

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In preparing the 2013 guidance, the Company has taken the actual Q1, Q2 and Q3 2013 results and for Q4 2013 assumed the following (unchanged from assumptions as at Q1 and Q2 2013):

- USD to Euro exchange rate of 0.780;
- USD to GBP exchange rate of 0.658; and
- USD to CHF exchange rate of 0.950.

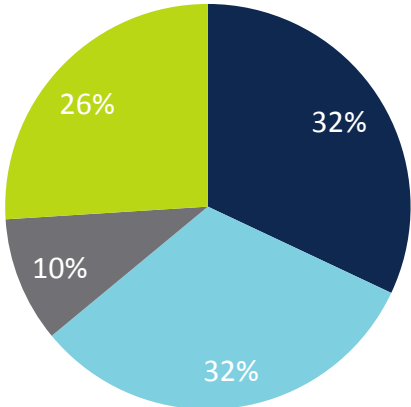
# Net earnings reconciliation

In USDm, except EPS	Q3 13	Q3 12
<b>IFRS net earnings</b>	15.9	7.0
Acquisition related charges	-	0.5
Amortisation of acquired intangibles	3.2	3.1
Restructuring	0.8	4.9
Taxation	(0.4)	-
<b>Net earnings for non-IFRS EPS</b>	<b>19.5</b>	<b>15.4</b>
No. of dilutive shares	69.2	68.9
<b>Non-IFRS diluted EPS (USD)</b>	<b>0.28</b>	<b>0.22</b>



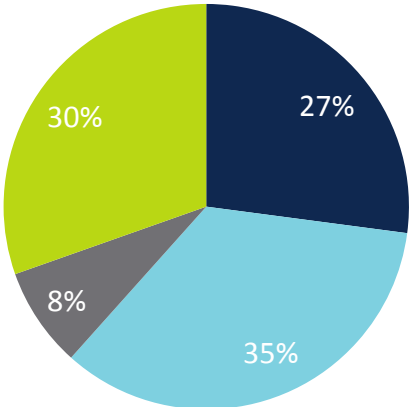
# Total software licensing revenue breakdown by geography

Q3 2012



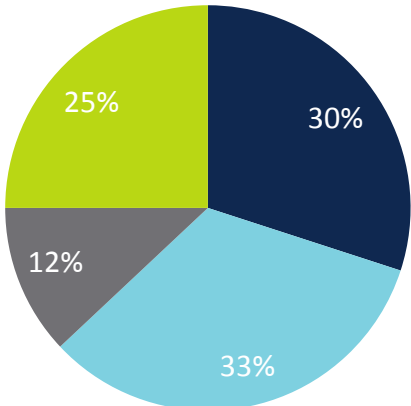
- APAC
- Europe
- Americas
- MEA

Q3 2013



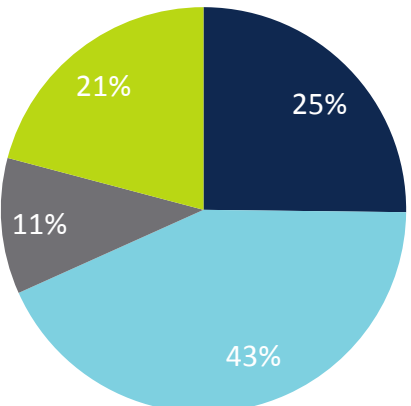
- APAC
- Europe
- Americas
- MEA

LTM Q3 2012



- APAC
- Europe
- Americas
- MEA

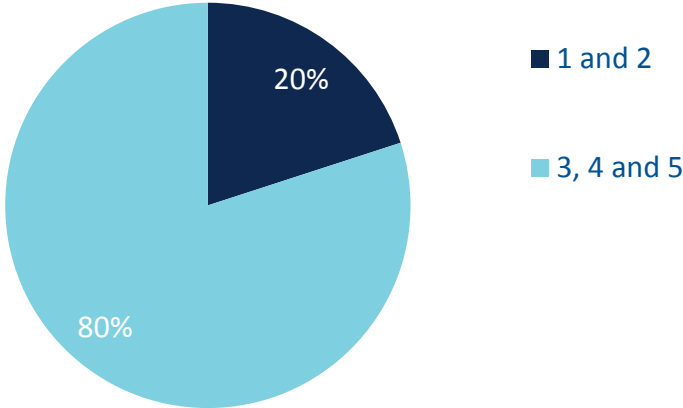
LTM Q3 2013



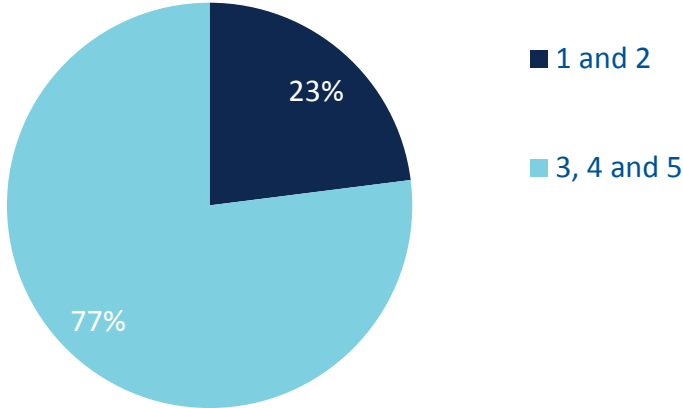
- APAC
- Europe
- Americas
- MEA

# Total software licensing revenue breakdown by customer tier

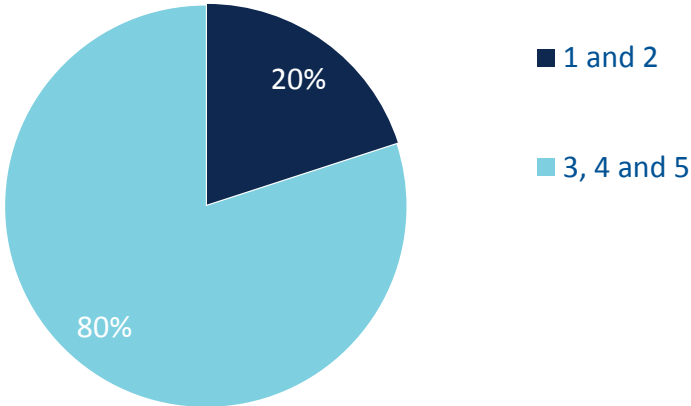
Q3 2012



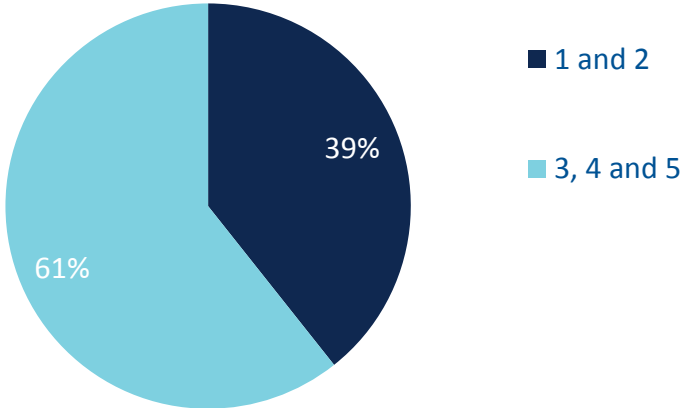
Q3 2013



LTM Q3 2012

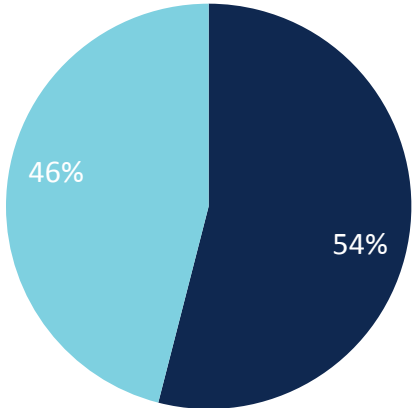


LTM Q3 2013



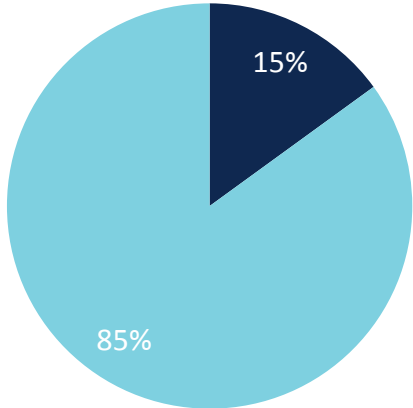
# Total software licensing revenue breakdown by new / existing

Q3 2012



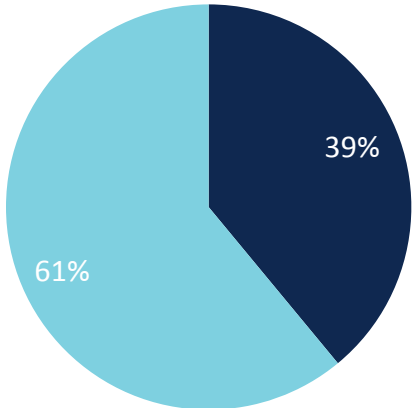
- New
- Existing

Q3 2013



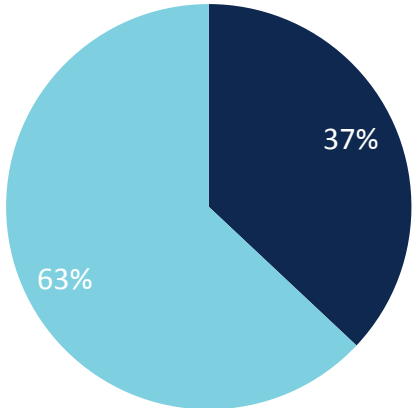
- New
- Existing

LTM Q3 2012



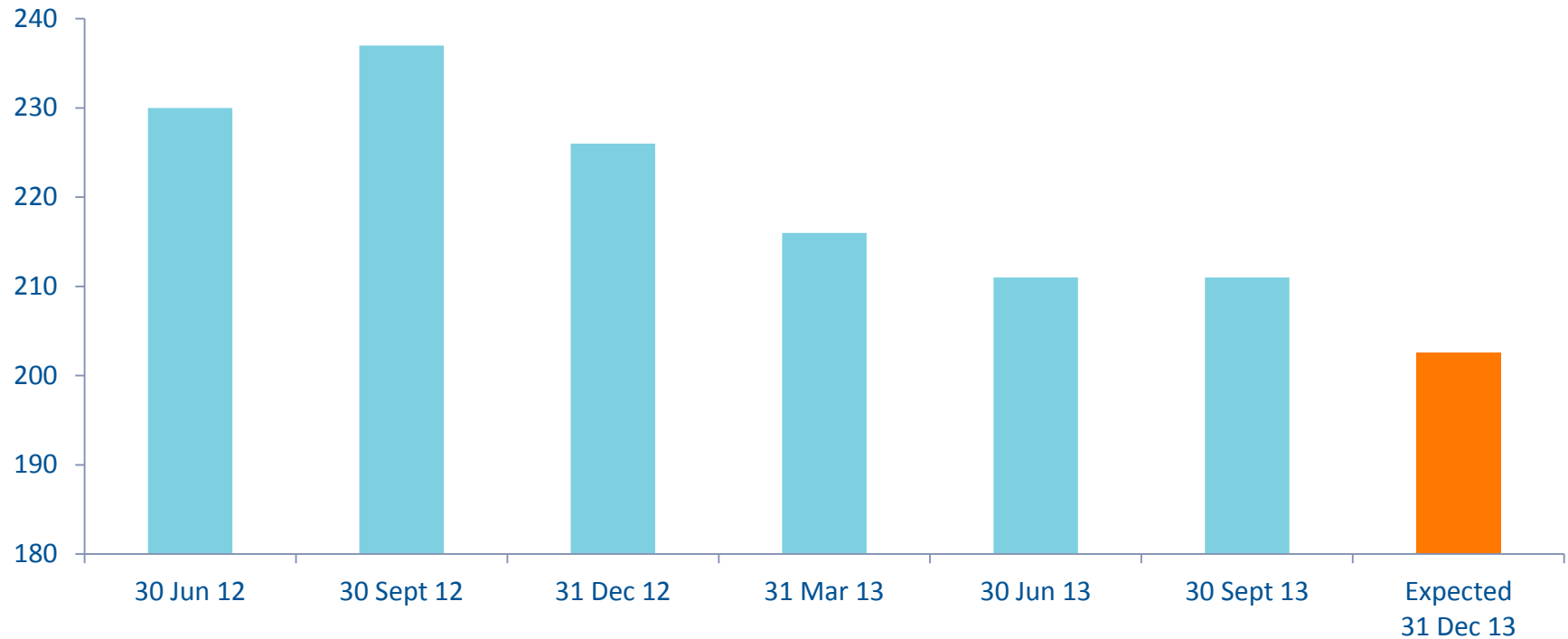
- New
- Existing

LTM Q3 2013



- New
- Existing

# DSOs



Continued significant reduction in DSOs

## Capitalisation of development costs

USDm	Q1 11	Q2 11	Q3 11	Q4 11	FY 11
Cap' dev' costs	-6.2	-7.6	-11.2	-13.5	-38.5
Amortisation	4.5	4.4	5.3	5.1	19.2
Net cap' dev'	-1.7	-3.2	-5.9	-8.4	-19.3

USDm	Q1 12	Q2 12	Q3 12	Q4 12	FY 12
Cap' dev' costs	-9.6	-9.6	-9.6	-13.0	-41.8
Amortisation	6.2	6.7	6.5	6.1	25.5
Net cap' dev'	-3.4	-2.9	-3.1	-6.9	-16.3

USDm	Q1 13	Q2 13	Q3 13
Cap' dev' costs	-9.7	-9.6	-9.8
Amortisation	6.0	6.1	7.6
Net cap' dev'	-3.6	-3.6	-2.3

Reducing net capitalisation – approaching zero over medium term

## Reconciliation from IFRS EBIT to non-IFRS EBIT

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<b>USDm</b>	<b>Q3 2013</b>
<b>IFRS EBIT</b>	<b>21.7</b>
Deferred revenue write-down	-
Discontinued activities	-
Acquisition-related charges	-
Amortisation of acquired intangibles	3.2
Restructuring	0.8
<b>Non-IFRS EBIT</b>	<b>25.8</b>



# Reconciliation from IFRS to non-IFRS

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## **IFRS revenue measure**

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+ Deferred revenue write-down

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= **Non-IFRS revenue measure**

## **IFRS profit measure**

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+ / - Discontinued activities

+ / - Acquisition related charges

+ / - Amortisation of acquired intangibles

+ / - Restructuring

+ / - Taxation

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= **Non-IFRS profit measure**

# Definitions

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## Non-IFRS adjustments

### **Deferred revenue write-down**

Adjustments made resulting from acquisitions

### **Discontinued activities**

Discontinued operations at Temenos that do not qualify as such under IFRS

### **Acquisition related charges**

Relates mainly to advisory fees and integration costs

### **Amortisation of acquired intangibles**

Amortisation charges as a result of acquired intangible assets

### **Restructuring**

Costs incurred in connection with a restructuring plan implemented and controlled by management

Severance charges, for example, would only qualify under this expense category if incurred as part of a company-wide restructuring plan

### **Taxation**

Adjustments made to reflect the associated tax charge relating to the above items

## Other

### **Like-for-like (LFL)**

Excludes contributions from acquisitions and adjusts for movements in currencies





Thank you  
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