



Always Amazing Omnichannel Authentication

Deliver secure, verified, and authenticated client interactions across any channel in the customer journey with Uniken's REL-ID.

Traditional customer authentication and transaction verification processes are not secure and often fragmented – worsened by processes unique to the channel being utilized. Often, organizations combine point solutions and disparate processes that compromise security and customer experience. As a result, passwords, two-factor authentication (2FA), soft tokens, and other challenges encumber customer experience.

Today's customers expect better engagement, security, and more functionality on the channels of their choice. They have little tolerance for fragmented and complicated experiences keeping them from getting things done efficiently. At the same time, organizations face an expanding threat landscape of rapidly evolving attacks targeting customers, employees, and critical infrastructure.

Balancing ideal user experiences with the security required today may feel unattainable, and the pursuit too costly to take on.

Omnichannel Authentication

Uniken's REL-ID lets you build the customer experience consumers expect in our modern app-driven, always-on, instant-response world. Authenticate a client consistently across any channel with only your mobile app. Let clients interact with your business when, where, and how they want, across any channel, anytime, anywhere without the need for tokens, texts, passwords, or personally identifiable information.

End-to-End Passwordless Authentication

REL-ID secures every aspect of the customer journey across every channel. Provide PSD2-level (Payment Services Directive 2) strong customer authentication (SCA) and comply with the highest standards of security and customer service. With REL-ID, eliminate friction in every interaction with consistent, burden-free, and highly secure, passwordless authentication with or without facial biometrics.

Delivering Amazing In-App Experiences

REL-ID's omnichannel authentication embeds a software development kit (SDK) into your mobile application for a seamless, single-app customer experience. Clients using your mobile application use a private-private key pair credential that is unknown to them yet is bound to their unique device, application, biometric, or password if you continue to use them. This creates a fully deterministic credential that cannot be harvested, phished, stolen, or compromised and can only be accessed when connected to the correct server in your environment. Exit the world of probability and enter the world of deterministic certainty.

Scalable Deployment

With the REL-ID platform SDK embedded into your mobile application, easily enable other channels in a matter of days for minimum effort and investment, instead of multi-month, multimillion-dollar projects. Uniken's at-rest API capabilities allow businesses to trigger the strong authentication process automatically for verification at any point in the customer journey. These at-rest APIs scale frictionless authentication experiences across channels, creating certainty in identity and security with devices and network connections. Safe, simple, and scalable — all resulting in a rapid ROI.

Certainty in Every Interaction

The REL-ID platform revolutionizes omnichannel authentication by ensuring strong authentication across every channel — digital or physical. Leverage your mobile app for customer service authentication over the phone or in person. For online access, go passwordless using mobile push, FIDO keys, and more. Give your customers a choice while staying policy-compliant.

Device Trustworthiness

Military-grade root/jailbreak/malware detection blocks connections from vulnerable or compromised devices at consumer speed.

Secure Data-In-Transit

Connect over an MITM-proof, beyond TLS secure whitelist-based secure communication tunnel without operational complexity or cost.

True Omnichannel Support

Deliver consistent, amazing customer experience across all channels—online, mobile, call center, chat, digital assistant, and in-person. Deploy unphishable out-of-band authentication.

Customizable Policy Controls

Customize a comprehensive set of policy controls based on device, user, and other context variables that align to unique business needs and risk parameters.

Strong Authentication Made Simple

Deliver mutual, simultaneous, and continuous multi-factor authentication built on 1:1 cryptographic keys directly from an app with the authenticator of choice.

Secure Data-at-Rest

Deliver a higher level of security than trusted execution environments (TEE) through locally stored, encrypted data utilizing a previously nonexistent key prior to a fully verified and trusted context is established.

APIS and Services Go Dark

Instantly “cloak” all public-facing APIs, services, and applications, leaving only requests that pass all checks and strongly authenticate aware and available to connect to secured services.

Simple Integration

REL-ID SDKs let businesses add the right level of security to apps and services, tuned to unique needs and risk profiles.

Contact us to learn more about our omnichannel authentication options.