

Temenos Americas Fall Forum

Miami – September 4-5, 2024

temenos

Agenda Day 1

7:30-9:00	Registration & Networking
9:00-9:10	Welcome and Introductions
9:10-9:30	Welcome by Rodrigo Silva - President Temenos Americas
9:30-9:50	Platinum Sponsor Keynote -Microsoft
9:50-10:30	Panel Discussion - Navigating challenging environments and capturing opportunities
10:30-11:00	Coffee Break
11:00-11:30	Analyst Keynote
11:30-12:15	Panel Discussion - Unlocking Opportunities through digital transformation
12:15-1:00	Panel Discussion –Moderated by Cognizant
1:00-1:30	Lunch

Conference program may be subject to change.

* Event is by invitation only.

Agenda Day 1 – Credit Unions

1:30-2:30	Speed dating for Credit Unions
2:30-3:15	Breakout Session # 1: Getting the Most from Origination Business Rules Collections Analytics with Business Rules Your Cloud Journey XAI: Explainable AI
3:15-4:00	Breakout Session # 2: The Power of Automation with Origination Workspace Efficiencies for Collections Compliance Q&A API Possibilities in Origination
4:00-4:30	Coffee Break
4:30-5:15	Guest Keynote-Relentless Solution Focus: The Ultimate Measure of Mental Toughness
5:15-5:30	Closing Remarks for Day-1
5:45-7:00	Cocktail reception + Book signing

Agenda Day 2 – Credit Unions

7:30-9:00	Breakfast
9:00-9:15	Keynote session – Open Lending
9:15-9:30	Keynote session – Experian
9:30-10:15	Customer Panel Discussion – Customer success with Collections (Sponsored by SWBC)
10:15-10:45	Product Roadmap for LMS
10:45-11:00	Temenos Credit Union Benchmark
11:00-11:30	Coffee Break
11:30-11:45	Compliance Hot Topics & Trends
11:45-12:00	What's New in Support!
12:00-12:15	Keynote Session - Accutive
12:15-12:45	Speed dating for credit unions
12:45-1:30	Lunch

Agenda Day 2 – Credit Unions

1:30-2:15	Breakout Session # 3: Origination Troubleshooting Tips and Tricks Collections Letter Templates and Workflows Your Cloud Journey IMM/ DocuSign Explained
2:15-3:00	Breakout Session # 4: Turbocharge your Indirect Lending Collections Cases Member Onboarding with Journey Manager Best Practices for Promotions
3:00-3:30	Coffee Break
3:30-4:10	Breakout Session # 5: Advanced Rules for Origination Collections Recovery Connector Offerings for Collections Compliance Q&A
4:10-4:50	Breakout Session # 6: Origination: Best Practices for Synchronous API/Event Processing Collections Troubleshooting Tips and Tricks Journey Manager: Optimization with Analytics Introduction to Basecamp and the LMS Installer
4:50-5:30	Breakout Session # 7: Connector Offerings for Origination Utilizing Collections API XAI: Explainable AI Collections: Person vs Account Centric Data
5:35-5:45	Closing Remarks
5:45-7:00	Cocktail reception